

## Complaint Data - Stock Broker

Oro Financial Consultants Private Limited

(SEBI Reg. No: Stock Broker - INZ000312534 | BSE Member Code-6821 and NSE Member Code-90389)

### Data for the month ending – August 2025

Sr. No	Received From	Carried Forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	2	0	2	0	0	2
2	SEBI (SCORES 2.0)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>2</b>

### Trend of monthly disposal of complaints

Sr. No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	Apr-25	0	1	1	0
2	May-25	0	1	1	0
3	June-25	0	0	0	0
4	July-25	0	2	2	0
5	August-25	0	2	2	0
	<b>Grand Total</b>	<b>0</b>	<b>6</b>	<b>6</b>	<b>0</b>

\*Inclusive of complaints of previous months resolved in the current month.

\*\*Inclusive of total complaints pending as on the last day of the month.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of Annual Disposal of Complaints

Sr. No	Year	Carried forward from previous year	Received during the year	Resolved during the year*	Pending at the end of the year**
1	2019-2020 \$	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2020-2021\$	Not Applicable	Not Applicable	Not Applicable	Not Applicable
3	2021-2022 \$	Not Applicable	Not Applicable	Not Applicable	Not Applicable
4	2022-2023 \$	Not Applicable	Not Applicable	Not Applicable	Not Applicable
5	2023-2024	0	7	7	0
5	2024-2025	0	23	23	0
6	2025-2026^^	0	6	6	0
	<b>Grand Total</b>	<b>0</b>	<b>36</b>	<b>36</b>	<b>0</b>

\$ The Company has received the certificate of registration as Stock Broker w.e.f. June 05, 2023.

\*Inclusive of complaints of previous months resolved in the current month

\*\*Inclusive of complaints pending as on the last day of the month.

^^ Count of complaints as on August 31, 2025.