

Complaint Data - Stock Broker

Oro Financial Consultants Private Limited

(SEBI Reg. No: Stock Broker - INZ000312534 | BSE Member Code-6821 and NSE Member Code 90389)

Data for the month ending – October 2025

Sr. No	Received From	Carried Forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	3	0	3	0	0	2
2	SEBI (SCORES 2.0)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	3	0	3	0	0	2

Trend of monthly disposal of complaints

Sr. No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	April 2025	0	1	1	0
2	May 2025	0	1	1	0
3	June 2025	0	0	0	0
4	July 2025	0	2	2	0
5	August 2025	0	2	2	0
6	September 2025	0	0	0	0
7	October 2025	0	3	3	3
	Grand Total	0	9	9	0

*Inclusive of complaints of previous months resolved in the current month.

**Inclusive of total complaints pending as on the last day of the month.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of Annual Disposal of Complaints

Sr. No	Year	Carried forward from previous year	Received during the year	Resolved during the year*	Pending at the end of the year**
1	2019-2020 \$	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2020-2021\$	Not Applicable	Not Applicable	Not Applicable	Not Applicable
3	2021-2022 \$	Not Applicable	Not Applicable	Not Applicable	Not Applicable
4	2022-2023 \$	Not Applicable	Not Applicable	Not Applicable	Not Applicable
5	2023-2024	0	7	7	0
5	2024-2025	0	23	23	0
6	2025-2026^^	0	6	6	0
	Grand Total	0	36	36	0

\$ The Company has received the certificate of registration as Stock Broker w.e.f. June 05, 2023.

*Inclusive of complaints of previous months resolved in the current month

**Inclusive of complaints pending as on the last day of the month.

^^ Count of complaints as on October 31, 2025.